

Car Service Tips

Here are a few consumer tips:

- Try out a shop on a minor repair first, to see if you're satisfied.
- Call the Better Business Bureau or the Bureau of Automotive Repair to see if any complaints have been filed against an auto shop, or actions taken against it.
- If a shop says it replaced a part, ask to see it.
- Always get a written estimate of the work ahead of time. Don't pay for something you did not approve.
- Check your owner's manual first, to see what should be done for general maintenance of your vehicle.
- Steer clear of junk parts.
- If your dispute is with the mechanic, don't hesitate to ask to see the service manager.
- If you have any car complaints call the Bureau of Automotive Repair's Hotline @ (800) 952-5210.